

L. C. C. DOCKET NO. 07-0480Applicant's Exhibit No. C

Witness _____

Application for Certification as a
Telecommunications Carrier by
Baldwin County Internet/DSSI Service, L.L.C.

Date 4-10-08 Reporter

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EXHIBIT C

**BALDWIN COUNTY INTERNET/DSSI SERVICE, L.L.C.'s
MANAGERIAL AND TECHNICAL RESOURCES
AND LIST OF OFFICERS**

The biographies of the principal officers and other key technical staff

Jeffery L. Hathaway, Chief Executive Officer, has over six years' experience directly in the telecommunications industry as the owner and Chief Executive Officer of Baldwin County Internet/DSSI Service, L.L.C. (BCI), and over 25 years in the technology industry. Prior to forming Baldwin County Internet/DSSI Service, L.L.C. in 2002, Mr. Hathaway held technical, sales, management, and executive positions in both Fortune 100 companies and smaller companies, such as Xerox, Businessland, and Brother International. Mr. Hathaway's educational background includes a Certificate as an Electronics Technician from Radio-Electronics Technologies/ITT and an Associates Degree in Electronics Technology from Westshore Community College.

Richard M. Alder, Executive Officer and Vice President of Operations, has been with Connexion Technologies/Accelera Services, LLC* ("Connexion") since 2006. Prior to his association with Connexion, he was Executive Vice President for Madison River Communications from 1999-2006, when it was purchased by CenturyTel. He served in various capacities during his tenure at Madison River, including President of MebTel, one of Madison River's independent telephone companies, Executive Vice President of Business Analysis and Marketing, Executive Vice President - North Carolina Operations, and Vice President of Business Analysis. He held the position of Vice President of Major Account Sales for TAMCO/Telimage in 1996-1999, and also worked as a Project Manager/Consultant for USRobotics/3COM from 1996-1997. From 1993-1996, he was President of Telecommute Solutions. From 1983-1993, he served in various positions in Centel/Central Telephone/Centel Business Systems and prior to those positions, he worked for Southwestern Bell as a Network Service Supervisor. Mr. Alder has over 27 years of operational experience in the telecommunications industry. He holds a B.S. in Mechanical Engineering from Texas Tech University (1976) and an MBA from the University of Houston (1987).

Eric Landry, NOC (Network Operations Center) Director, has been with Connexion since early 2007. He has over 20 years of telecommunications experience planning, managing, maintaining and administering all aspects of voice, data, wireless, and IP (Internet Protocol) networks. Prior to his association with Connexion, he was Director of Service Management Centers for Talk America. He also held various technical and engineering positions with Network Telephone Corporation, AirAd, Sjoborg, Landry and St.Pierre, Inc., and also served as Vice President, Systems and Engineering for Network USA, a

division of Network Paging Corporation. Mr. Landry holds a B.S. in Computer Science from the University of Louisiana, Lafayette, Louisiana (1984).

R. Scott Seab, Vice President-Regulatory Affairs, has been a lawyer for phone and cable companies for 13 years. He has 18 years of legal experience and management skills starting as an officer with the U.S. Army JAG Corps after graduating from law school, then as Prosecuting Attorney for the City of Colorado Springs. Mr. Seab found his niche in telecom law in 1996 as Vice President - Regulatory Affairs with a CLEC, NOW Communications, Inc., beginning with the company founded by his father on February 29, 1996, until it was sold in late 2003 with operations in 41 states and nearly 50,000 customers to Cleartel Communications. He then joined Adelphia Communications Corporation as in-house counsel managing over 75 local franchising authorities in its nine-state Western Region. In April 2007, Mr. Seab joined a new "Fiber To The Home" (FTTH) telco/cable operator start-up, PanOptic, Inc. d/b/a PorchLight Communications, in Colorado Springs, Colorado, as its General Manager and General Counsel, which soon led to his joining Connexion Technologies, as the Vice President - Regulatory Affairs. His educational background: B.A. in Pre-Law from the University of Louisiana at Monroe (1987) and J.D. from Tulane University (1990).

Lydia Hathcock, Call Center Manager joined Connexion/Accelera, the Service Bureau providing customer care service to Baldwin County Internet/DSSI Service, L.L.C., in February 2008. This followed a highly successful career in customer service spanning over 30 years. From 1992 through early 2008, she held a variety of customer care positions in Gulf Telephone Company, including: Sales Support Coordinator, where she coordinated and motivated the company's sales force and developed and implemented sales programs and strategies; Customer Sales Support Representative, responsible for ensuring the best possible customer service; Customer Care Supervisor, supervising the Residential Service Group and Call Center; Business Service Group Supervisor, supervising the Business Service Group and Call Center; Business Service Representative; Sales Support Supervisor; Sales Representative; and several positions in the maintenance area. As a result of these experiences, she is extremely skilled in all customer care aspects of the telecommunications industry. Prior to joining Gulf Telephone, she managed the Bon Secour Saveway convenience store and a Compac-Chevron convenience store in Foley, AL, handling all aspects of running the convenience stores, including customer service and profit responsibility. Ms. Hathcock brings 16 years of management experience and 15 years in sales and customer support to her current position. In her position as Call Center Manager, she is responsible for overall management of the Accelera Service Bureau to ensure that exceptional customer care is provided to all customers. Her responsibilities include 3 managers and up to 75 customer service representatives. Ms. Hathcock received her high school diploma and has attended numerous telecommunications, management and computer courses and seminars.